**Test Scenarios for Booking a Flight on Delta.com**

**General Region Functionality**

1. Verify that the region dropdown loads all 6 main regions:
   * North America
   * Caribbean
   * Central & South America
   * Europe
   * Asia & Pacific
   * Africa & Middle East
2. Verify that selecting each region dynamically updates the list of countries available.
3. Verify that users can scroll or search through the region list.
4. Verify that only countries relevant to the selected region are displayed.
5. Verify that the language options for each country are updated and displayed accurately.
6. Verify that selecting a country and language redirects the user to the localized version of the Delta flight booking page.
7. Validate that after region/country selection, the content is displayed in the selected language.
8. Validate that the currency and local airport listings match the selected country (if applicable).

**Specific Region-Based Coverage**

**North America**

1. Verify that users can select:
   * Canada - English
   * Canada - Français
   * Mexico - English
   * México - Español
   * United States - English
   * Estados Unidos - Español
2. Verify that selecting **Canada - Français** loads French content.
3. Verify that selecting **Mexico - English** vs **México - Español** loads the correct language variant.
4. Validate the default language for **United States** is English but allows Español option.

**Caribbean**

1. Verify the list includes all 20+ countries and territories.
2. Validate that selecting **Cuba - English** vs **Cuba - Español** renders the correct language site.
3. Validate that both English and Spanish sites for **Puerto Rico** load without error.
4. Verify language toggle is not offered for English-only islands like **Jamaica** or **St. Lucia**.
5. Confirm proper redirects and translation loading for **República Dominicana - Español**.

**Central & South America**

1. Validate all country options listed are available with both English and Spanish/Portuguese variants:

* e.g., Argentina - English vs Argentina - Español
* Brazil - English vs Brasil - Português

1. Verify the correct country-specific homepage loads for **Perú - Español**.
2. Verify date formats and location filters adapt to selected locale.
3. Ensure **América Central y del Sur - Español** loads a regional view in Spanish.

**Europe**

1. Confirm countries like **France** offer both English and Français options.
2. Validate that **Germany - English** and **Deutschland - Deutsch** direct to the correct URLs and language.
3. Confirm the translation of menu items and travel info on **Italia - Italiano**.
4. Validate multi-language support on countries like **Switzerland**:

* Schweiz - Deutsch
* Suisse - Français
* Svizzera - Italiano

1. Confirm that **Spain - English** vs **España - Español** are properly localized.
2. Verify the fallback language defaults to English if no translation is available.

**Asia & Pacific**

1. Validate that **China - English** and **中国 - 简体中文** offer the correct localized content and navigation.
2. Ensure characters in **繁體中文** and **日本語** are correctly rendered on their respective pages.
3. Validate regional routing to Asia homepages from countries like:

* Hong Kong
* South Korea
* Singapore
* India

1. Ensure **Taipei - English** and **台北 - 繁體中文** load distinct URLs and appropriate content.

**Africa & Middle East**

1. Verify that countries like **Ghana**, **Nigeria**, and **UAE** load Delta content in English with regional promos or messaging.
2. Confirm that **Middle East & Africa - English** aggregates relevant listings and displays a valid localized hub.
3. Validate routing and branding consistency for Middle Eastern countries like **Israel** and **UAE**.

**Error Handling & Usability**

1. Attempt to select a region with no country selected – confirm error is prevented or ignored.
2. Attempt to select an unsupported language (e.g., mismatch input) – confirm graceful fallback.
3. Confirm keyboard accessibility through the region/language modal or dropdown.
4. Confirm screen reader support for language options and region navigation.
5. Validate that the selected region and language persist across the user session.
6. Confirm that returning users default to the last selected region/language.

**Flight Booking Page**

1. Validate successful navigation to the Delta flight booking page.
2. Verify that first-time users can select a region (e.g., North America) and a language/location (e.g., United States - English) and that the page loads correctly.
3. Confirm all fields on the booking page are interactive (clickable or allow text entry).
4. Validate that entering a 3-letter airport code in the "From" field returns correct airport suggestions.
5. Verify that typing the full airport name in the "From" field allows proper airport selection.
6. Confirm that entering a non-existent airport in the "From" field returns no results (known issue).
7. Verify that partial/misspelled airport names still return correct suggestions in the "From" field.
8. Confirm that entering numeric values in the "From" or "To" fields prompts an error message.
9. Validate that entering special characters in the "From" or "To" fields triggers an error message.
10. Confirm an error is displayed when the "From" field is left blank during flight search.
11. Validate 3-letter airport code entry in the "To" field returns correct suggestions.
12. Verify that typing the full airport name in the "To" field allows proper airport selection.
13. Confirm that a non-existent airport in the "To" field returns no suggestions (known issue).
14. Verify that partial airport name/misspelling in the "To" field returns correct airport.
15. Validate error message when the “To" field is blank during flight search.
16. Verify that both "From" and "To" fields can hold values simultaneously.
17. Confirm error is shown if the same airport is entered in both fields.
18. Validate that selecting "Round Trip" displays both departure and return date fields.
19. Confirm that selecting "One Way" shows only the departure date field.
20. Verify that selecting "Multi-City" displays two flight segments.
21. Ensure navigation between booking type options is smooth and functional.
22. Verify that users can add more segments when "Multi-City" is selected.
23. Validate that date fields prevent manual entry (calendar picker required).
24. Confirm date selection works properly for both departure and return fields on a round trip.
25. Validate that departure date selection works on a one-way trip.
26. Verify different departure dates can be selected for each segment in a multi-city itinerary.
27. Confirm that return date cannot be earlier than the departure date.
28. Validate proper search results for round trip with valid airports, dates, and 1 passenger.
29. Validate proper search results for round trip with valid details and multiple passengers.
30. Verify that selecting "Shop with Miles" with valid inputs loads the correct results.
31. Verify that selecting "Refundable Fares" with valid inputs loads correct results.
32. Verify that selecting "My Dates are Flexible" option reflects in the search results.
33. Validate "Shop with Miles" for 2–9 passengers displays accurate results.
34. Validate "Refundable Fares" for 2–9 passengers displays accurate results.
35. Validate "My Dates are Flexible" for 2–9 passengers works as expected.
36. Confirm users can combine different advanced search options successfully.
37. Validate search results when "Include Nearby Airports" is checked (1 passenger).
38. Validate results when "Include Nearby Airports" is checked (2–9 passengers).
39. Ensure users can book domestic flights using all 6 available Delta cabin classes.
40. Ensure users can book international flights using all Delta cabin classes.
41. Verify that booking with the same city for departure and arrival triggers an error.
42. Confirm "Swap" function for origin and destination fields works as expected.
43. Ensure that all mandatory fields are validated before allowing progression.

**Search Results Page**

1. Confirm that the search results page loads successfully after clicking "Search".
2. Verify selection of outbound and return flights from the available options.
3. Confirm users can choose different classes for outbound and return flights.
4. Verify that upsell options (e.g., upgrades) are shown and selectable.
5. Confirm detailed flight information is viewable for each result.
6. Verify redirection to seat selection page after flight selection.
7. Confirm the “Connectivity & Extras" section appears with relevant information.
8. Verify successful navigation to the baggage information section.
9. Ensure the “Explore Our Products" section is accessible.
10. Validate display of "Services and Amenities" modal.
11. Confirm navigation to the trip summary page after flight selection.

**Review and Payment Page**

1. Verify user is redirected to the Review and Pay page after selecting flights.
2. Ensure all input fields on the payment page are accessible and functional.
3. Validate that personal details can be entered correctly.
4. Confirm users can apply a promo code.
5. Ensure credit card payments are supported (Visa, MasterCard, AmEx).
6. Validate debit card payments.
7. Verify PayPal payment option functionality.
8. Confirm payments can be made with Delta SkyMiles.
9. Validate payments with a combination of card and SkyMiles.
10. Verify Delta gift card payment support.
11. Confirm error is shown for invalid card number.
12. Validate error for expired card input.
13. Confirm error messages when payment fields are left empty.

**External Notifications & Confirmations**

1. Verify booking confirmation email is sent upon successful payment.
2. Confirm SMS confirmation is received after booking (if selected).

**End-to-End Scenarios**

1. Validate complete booking flow for a domestic one-way trip.
2. Validate complete booking flow for an international one-way trip.
3. Validate complete booking for a domestic round trip.
4. Validate complete booking for an international round trip.
5. Ensure successful booking of a multi-city domestic itinerary.
6. Ensure successful booking of a multi-city international itinerary.
7. Validate class selection during booking of local flights across all Delta classes.
8. Validate class selection during booking of international flights across all Delta classes.
9. Confirm error handling when origin and destination cities are the same.